Saylor Academy awards

Yirgalem Birhanu

this certificate of achievement for

BUS107: Customer Service

Issue Date: January 29, 2026

Certificate ID: 7787523495YB



Michael J Saylor

saylor.org ACADEMY

Saylor Academy awards

Yirgalem Birhanu

this certificate of achievement for

BUS107: Customer Service

Issue Date: January 29, 2026

Certificate ID: 7787523495YB

Total Hours in Course: 26 hours

Continuing Education Units: 2.6

Grade: 87.50 %

Michael J Saylor

saylor.org ACADEMY